



A division of  
Incentis Ltd

BermudaTix is a full service event ticketing business. We are the exclusive agents for VBO Tickets, one of the world's leading providers of event ticketing software. We are a division of Incentis Ltd which also owns Island Advertising Specialties, Just for Laughs Bermuda, Ocean Express and ECO Electric Vehicles.

#### Features:

- Online ticket sales for general admission and reserved seating events
- We can supply equipment and personnel to run the Box Office at your event
- We feature the convenience of Print at Home and mobile ticket technology
- Use our free app to scan tickets, available on Google Play and App store
- Weekly statements via e-mail and deposits directly to your bank account
- 24/7 access to our system, featuring real-time reporting
- Ability to create multiple ticket types, prices, hold templates and subscriptions/packages
- YouTube videos may be imbedded on our event pages
- Online help form Patrons may complete if faced with any issues.
- Promotion of your event(s) in our bi-weekly Newsletter
- Ability for you to sell tickets directly from your website
- Training of personnel on use of our box office system
- Extremely advanced ticketing system with numerous bells and whistles!

#### Fee structure:

There are no setup or recurring fees. Our fee is \$2 per ticket (for ticket price up to \$20) and \$2.50\* per ticket (for ticket price \$20.01+). Our minimum total fee revenue is \$50 per event (waived for registered charities).

You will receive 97.1% of net credit card ticket sales (2.9% being the fee we pay our bank for credit card processing) and 100% of net cash sales. In the event of cancellation of your event, or one or more performances of your event, we will require a payment of \$1.00 per refund transaction to cover out of pocket expenses incurred by BermudaTix plus 2.9% which the card processor charges for refunds. Once you return all payments to us related to tickets sold for said cancelled performances/events we will proceed to refund affected Patrons. OUR TICKET FEE IS NON-REFUNDABLE.

Need our staff at your event? A Supervisor/box office person is charged at \$125 for up to 2 hours and \$75 per additional hour. Scanner personnel are \$100 for up to 2 hours and \$50 per additional hour.

\*Our fee will increase to \$3.00 per ticket from September 1st, 2025

Need more information? Please contact Richard Simon on 232-8499 or [richard@bdatix.bm](mailto:richard@bdatix.bm) .

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